

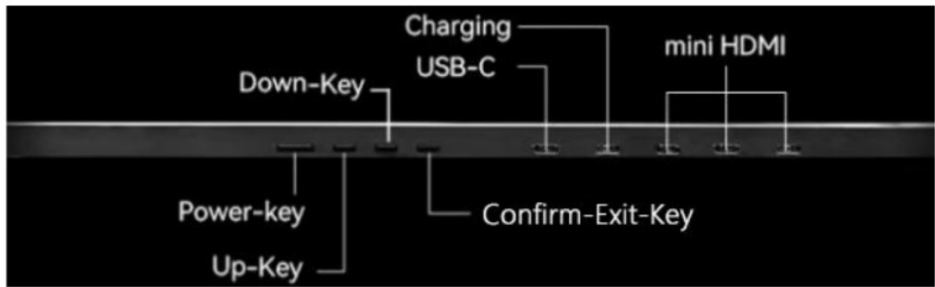
# Setup – DOXA Pro 3 Portable Triple Monitor

## Packaging Inclusion:



## DOXA Pro 3 Portable Triple Monitor

|                                                                                    |                                                                                    |                                                                                    |                                                                                    |                                                                                    |
|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
|  |  |  |  |  |
| USB A-C (black) , 1 meter USB A to Type-C cable for video signal transmission      | USB C-C (white) , 2 meters USB Type-C to Type-C cable for power delivery           | USB C-C (black) , 1 meter USB Full Feature Type-C to Type-C cable for video signal | HDMI-mini HDMI (black) , 1 meter HDMI cable for HDMI signal transmission           | 65W PD Power Adapter (white) , connect the USB-C-C Cable to power up the monitor   |



- USB-C: Transmits audio and video signals; supports reverse charging with PD3.0 protocol compatibility.
- Charging: Power supply to this USB-C charging port is required.
- 3 x Mini HDMI: Transmits audio and video signals; each port connects directly to one monitor.
- Power-Key: Long press [over 1 second] to turn off the monitor, short press to activate the OSD menu for each monitor.
- Down-Key/- Key: Use to navigate settings, decrease values, or lower volume/brightness. Also, use to activate the Brightness menu.
- Up-Key/+ Key: Use to navigate settings, increase values, or raise volume/brightness. Also, use to activate the Volume menu.
- Menu-Exit-Key: Short press to enter the next step or confirm the value in the OSD menu setting, long press to exit the current menu.

## Driver Download and Installation

Before connecting the monitor to your computer for the first time, you must complete the driver installation to enable the Type-C or USB display function.

Method 1 (Recommended):  
Use your mobile phone to scan the QR code to go directly to the download page.



Please download and run the installer, then follow the on-screen instructions to complete the installation.

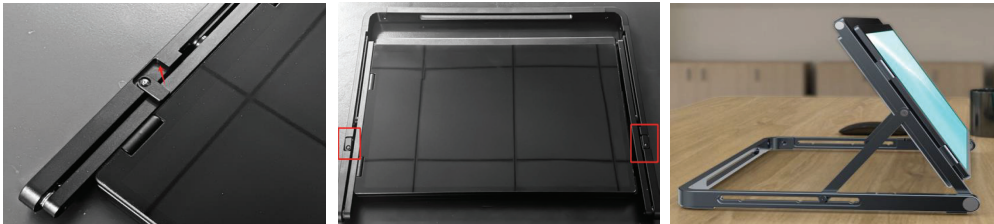
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## How to open and setup the monitor

1.Place the DOXA Pro 3 on your desk, oriented as shown in the diagram.



2.Rotate the protective handles to unlock the screens, unfold the stand as shown, and secure it in place.



3. Rotate the folded monitors approximately 135° until they are straightly aligned.



4. Unfold the triple monitors and adjust them to your preferred viewing angle.



5. To fold the DOXA Pro 3, follow steps 4 to 1 in reverse order.



# Setup – DOXA Pro 3 Portable Triple Monitor

## Packaging Inclusion:

### SM76x Driver Download

| Windows                                                      |           |              |               |             |          |
|--------------------------------------------------------------|-----------|--------------|---------------|-------------|----------|
| OS Description                                               | Version   | Release Date | Release Notes | Instruction | Download |
| Windows 11, Windows 10 Driver                                | V2.21 R01 | Aug 14, 2024 | Release Notes |             |          |
| Windows 11, Windows 10 Driver MSI                            | V2.21 R01 | Aug 14, 2024 | Release Notes |             |          |
| Windows 11, Windows 10, windows 8.1, Windows 7 Legacy Driver | V2.18 R04 | Nov 28, 2023 | Release Notes |             |          |

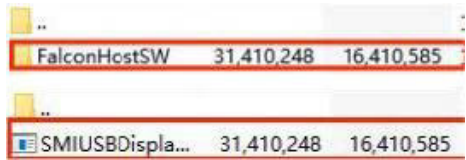
  

| macOS                                                                                                                                                                  |           |              |               |             |          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------|---------------|-------------|----------|
| OS Description                                                                                                                                                         | Version   | Release Date | Release Notes | Instruction | Download |
| <b>Recommended:</b> InstantView display application with UI. Support macOS 15 Sequoia, 14 Sonoma, and 13 Ventura, including MacBook Air/Pro (M1/M2/M3 & Intel powered) | V3.21 R01 | Aug 14, 2024 | Release Notes |             |          |
| Legacy InstantView display application for macOS 12 Monterey, 11 Big Sur and 10.15 Catalina                                                                            | V3.19 R02 | Feb 27, 2024 | Release Notes |             |          |
| Legacy Display Driver for macOS 10.15 Catalina, 10.14 Mojave and 10.13 High Sierra                                                                                     | V2.2.16.0 | Jun 3, 2021  | Release Notes |             |          |

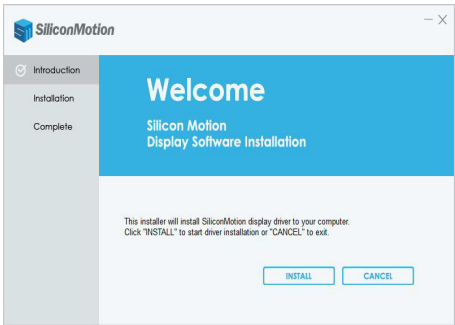
NOTE: The driver supports Windows, macOS, and Linux. Android is not recommended as it is unstable and only supports a single display.

## For Windows

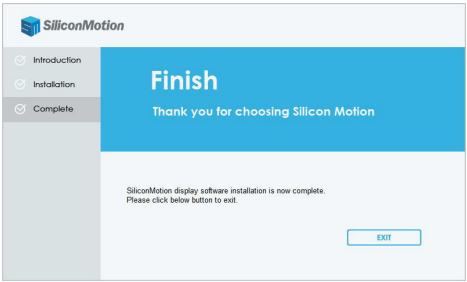
1.Decompress the file after downloading, and enter the folder.



2.Start installation

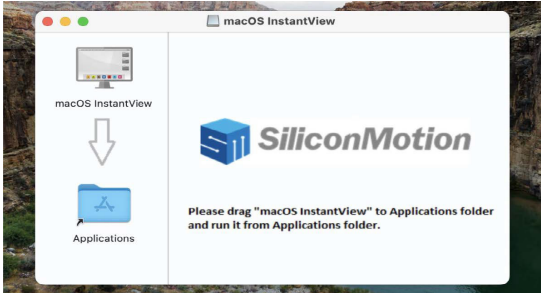


3.Finish

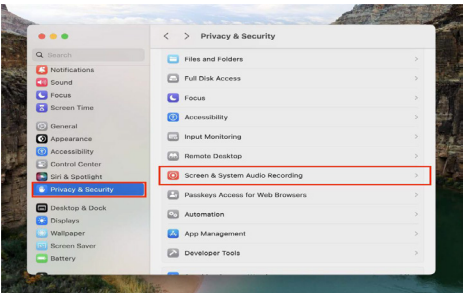


## For macOS

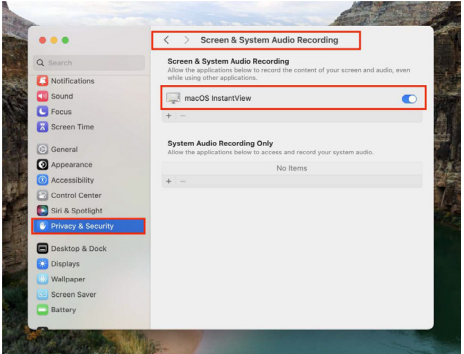
1.After downloading, take the following actions.



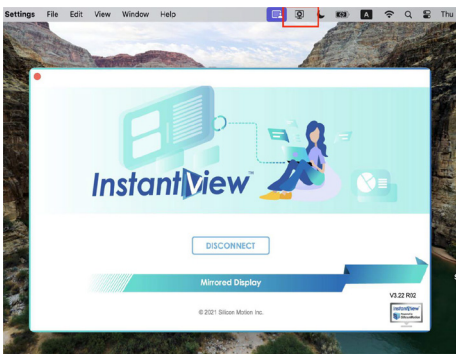
2.Access the privacy and security settings, and perform the following operations.



3.Enable the feature.



4.Connect the cable and click on the top of the screen to appear the InstantView interface.



## Connect the Laptop/PC with a Type-C to Type-C



- 1.Plug the PD 65W adapter into the monitor using a Type-C to Type-C charging cable.
- 2.Connect the monitor to your PC or laptop using another Type-C to Type-C cable.

Note: An external power supply is required, as the power output from the PC/laptop's Type-C port is insufficient. The Type-C port on your PC/laptop must support both display and USB functions.

## Connect the Laptop/PC with a USB-C and HDMI Cable



- 1.Plug the PD 65W adapter into the monitor using a Type-C to Type-C charging cable.
- 2.Connect the monitor to the USB port of your PC/laptop using a USB to Type-C cable.
- 3.Connect the monitor to the HDMI port of your PC/laptop using an HDMI to Mini HDMI cable.

## Connect the Laptop/PC with HDMI Cable



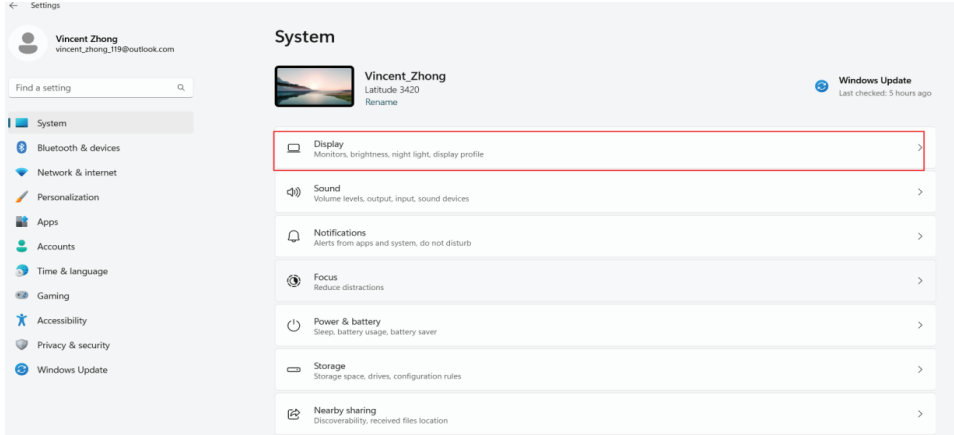
- 1.Plug the PD 65W adapter into the monitor using a Type-C to Type-C charging cable.
- 2.Connect the monitor to the HDMI port of your PC/laptop using an HDMI to Mini HDMI cable, with each cable connected directly to a different monitor.

# Setup – DOXA Pro 3 Portable Triple Monitor

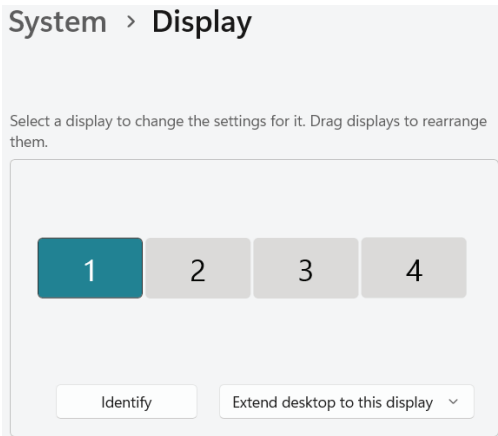
## Windows Display Setup

1.After successfully installing the Silicon Motion driver for Windows, connect your Windows PC to the monitor, then open System Settings.

2.Go to Display Settings.



3. Scroll down and choose either Duplicate these displays or Extend these displays.

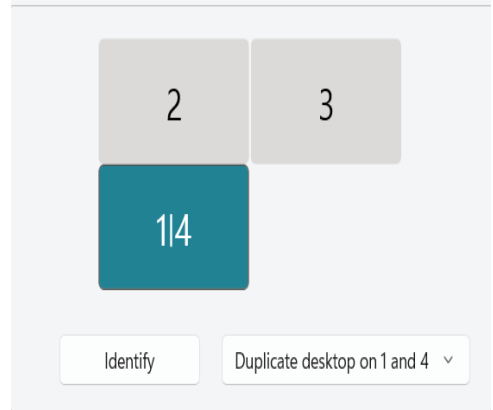


a) For extended displays, the arrangement typically looks like the example below.

Note: If you're unsure which number corresponds to which monitor, click Identify — the number will appear on each screen.



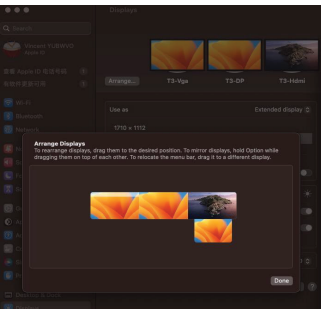
b) Windows currently supports duplication on only two displays at a time.



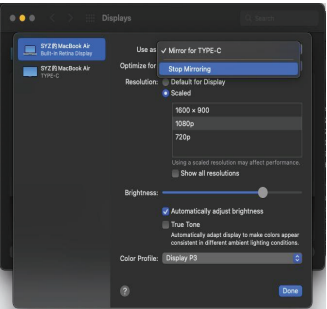
4. Drag the displays to rearrange them to match the actual physical layout, then click Apply to confirm your changes.

## Mac Display Setup

1.After successfully installing the Silicon Motion driver for macOS, connect your Mac to the monitor. Open System Preferences and click Displays. Then, drag the displays to rearrange them to match the actual physical layout.



2. Click Display Settings, and then scroll Down to the Use as area and select Stop Mirroring to use as the extended display.



## Parameter Settings

Each of the triple monitors has its own parameter settings. Configure them using the instructions below:

- Short press the Power Key to activate the OSD menu for one monitor. Press again to switch to another monitor.
- Press the + / - Key to navigate through the menu options.
- Press the Confirm / Exit Key to confirm a selection.
- Use the + / - Key to adjust the selected value.

### Brightness Quick Settings

- Brightness can be adjusted independently for each monitor from 0 to 100.
- Press the Down Key to open the brightness adjustment menu for one monitor.
- Press the Down Key again to switch to another monitor.
- Use the + / - Key to adjust the brightness level.

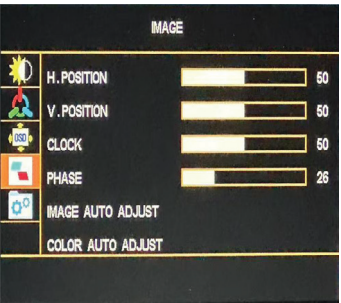
### Volume Quick Settings

- The volume setting is available only on the DP monitor (the left-sidemonitor).
- Press the Up Key to open the volume adjustment menu on the DP monitor.
- Use the + / - Key to adjust the volume from 0 to 100.

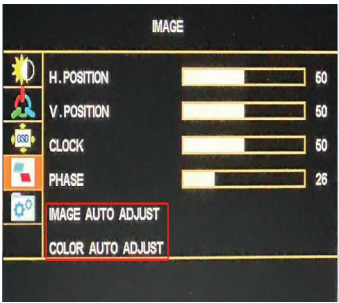
## VGA Monitor Image/Color Adjustment

The VGA monitor (usually the center monitor) may need image or color adjustments in the following situations:

- When using the DOXA Pro 3 Portable Triple Monitor for the first time, connect it to your computer and perform an auto adjustment.
- If the color or image appears noticeably different from the other two monitors.



- Select the IMAGE AUTO ADJUST and press the confirm key, and then select the COLOR AUTO ADJUST and press the confirm key.





# Setup – DOXA Pro 3 Portable Triple Monitor

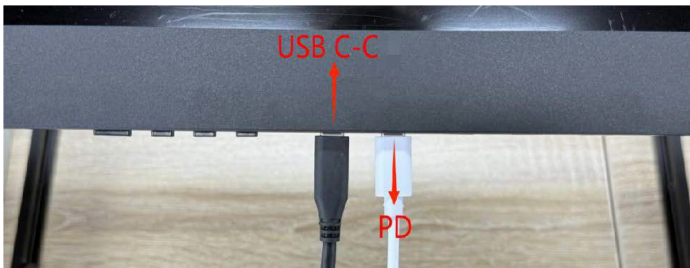
## Troubleshooting

- Notes:
1. Do not use your laptop’s charger (especially for MacBooks) at the same time as the monitor’s power adapter. The monitor does not currently support simultaneous power input from both sources. Connecting both the laptop and the monitor to separate power sources may cause screen flickering or a black display.
  2. The Doxa Pro 3 Portable Triple Monitor supports only Windows, macOS, and Linux systems. Other systems may only support a single display when connected via HDMI.

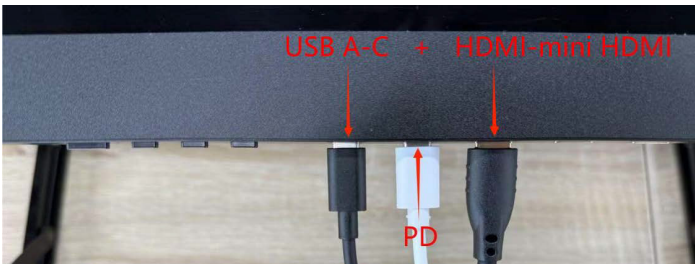
## How to Connect Correctly

Please ensure you are using the cables provided with the product. The correct connection method is shown in the following diagram:

1. If the USB-C port on your computer supports video signal transmission, connect the monitor using a full-featured USB-C to USB-C cable. Refer to the figure below for the correct setup.  
(If you are using a laptop, do not connect it to an external power source while the monitor is powered.)



2. If the USB-C port on your computer does not support video signal transmission, but the USB-A port does, connect the monitor using a USB-A to USB-C cable (that supports video signal transmission) and one HDMI cable. Refer to the figure below for the correct connection method.



3. If your computer has multiple HDMI ports, you can connect the monitor using three HDMI cables, as illustrated in the diagram below.



## Can the Type-C cable reverse charge a phone/laptop/PC? How should I connect it?

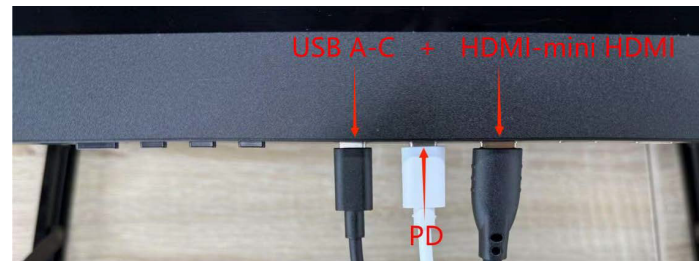
- Yes, the DOXA Pro 3 Portable Triple Monitor can reverse charge your host device (laptop/PC) through a full-function Type-C port. Simply connect the included PD 65W adapter to the monitor — it will then supply power to your device.

## How to use the monitor without installing drivers?

- You can buy a hub and connect three HDMI cables to its Type-C port.

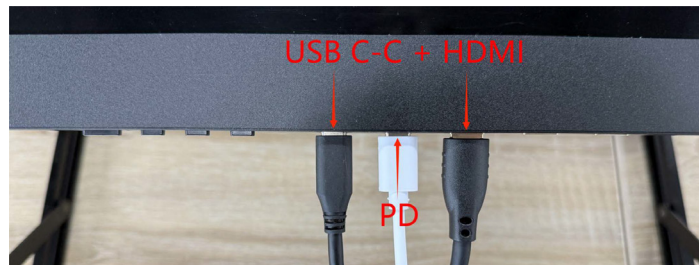
## Only part of monitor

1. Ensure the driver is installed correctly.
    - For MacBook users, verify that Screen Recording and System Audio permissions are enabled in your system settings.
  2. Each HDMI cable supports only one monitor.
- If your laptop has a Type-C port, use a Type-C to Type-C cable.
  - If your laptop does not have a Type-C port, connect using HDMI + USB. Plug the HDMI cable into the left HDMI port on the monitor.
  - Refer to the connection diagram below for the correct setup



## Only the middle and right monitors work

This issue usually occurs when your laptop’s Type-C port does not support video output (i.e., it is not a full-function Type-C port). To enable triple display, connect an HDMI cable to the left HDMI port on the monitor. Refer to the connection diagram below for the correct setup.



1. Only the middle monitor works  
This occurs when only one HDMI cable is connected to the middle HDMI port, which supports the middle monitor only. To enable triple display, connect three HDMI cables—one for each monitor—or use a full-function Type-C cable instead.
2. Only the right monitor works  
This occurs when only one HDMI cable is connected to the right HDMI port, which supports the right monitor only. To enable triple display, connect three HDMI cables—one for each monitor—or use a full-function Type-C cable instead.

## All displays are non-operational

- Ensure the monitor is properly connected to a power source. If the power connection is normal, press and hold the power button at the bottom of the screen to turn it on.

## Why is there a difference in color between the middle /right screens and the laptop/left screen (macOS only)?

1. Ensure that True Tone is turned off in your Display settings.
2. Each screen has its own configurable display settings. Verify that parameters such as color profile and brightness are consistent across all screens.